



We've capped the price. Not the service.

Capped Price Servicing means real peace of mind.

You'll enjoy more than a Capped Price, with a range of benefits exclusive to you as a Mitsubishi owner.

- Know in advance the maximum you will pay for your regular scheduled service.
- Competitively priced service program with one of Australia's best service intervals of 15,000km or 12 months (whichever occurs first).[†]
- Ensures the long-term safety, reliability and re-sale value of your Mitsubishi.
- Our fully trained Mitsubishi technicians use only genuine Mitsubishi tools and diagnostic equipment, developed especially for your vehicle.
- We only use genuine Mitsubishi Parts, which are designed, engineered and manufactured to ensure a perfect fit and optimal performance.
- Better value-for-money thanks to the Mitsubishi Diamond Advantage Customer Care package.

[†]Ralliart and Lancer Evolution service intervals of 7,500km or 6 months (whichever comes first). More frequent servicing is required on some specialist vehicles and vehicles operated under certain operating conditions.
^{††}10 year or 160,000km (internal combustion vehicles)/10 year or 100,000km (electric vehicles) Powertrain Warranty (whichever occurs first)(non transferable). *5 year or 130,000km (internal combustion vehicles)/5 year or 100,000km (electric vehicles) New Vehicle Factory Warranty (whichever occurs first). Main power (traction) battery warranty (330V) is 5 years or 100,000km (whichever occurs first). Service conditions apply. *5 year or 130,000km Roadside Assist (whichever occurs first). Service conditions apply. ‡4 year or 60,000km Capped Price Servicing (whichever occurs first). Covers only those items specified under the standard 'Maintenance for Normal Operating Conditions' schedule detailed in the Service and Warranty Booklet when carried out by an authorised Mitsubishi Dealer. Additional service/repair items (if required) are at additional cost. Excludes Government and Rental Fleet customers. Visit mitsubishi-motors.com.au for full details.

Capped Price Servicing Terms & Conditions

IN THESE TERMS AND CONDITIONS:

MMAL means Mitsubishi Motors Australia Limited ABN 53007870395.

AUTHORISED MITSUBISHI DEALER means a dealer appointed by Mitsubishi Motors Australia Limited to sell new and/or demonstrator vehicles of the kind marketed from time to time by Mitsubishi in Australia and/or authorised to perform Mitsubishi warranty service on such vehicles.

MITSUBISHI SPECIALIST SERVICE CENTRE means a dealer appointed by Mitsubishi Motors Australia Limited to service Ralliart, Lancer Evolution or i-MiEV vehicles of the kind marketed from time to time by Mitsubishi in Australia and/or authorised to perform Mitsubishi warranty service on such vehicles.

SERVICE AND WARRANTY CUSTOMER INFORMATION BOOKLET means the official Mitsubishi Service and Warranty Customer Information booklet supplied with the vehicle at the time of purchase, which includes warranty and maintenance records.

MITSUBISHI VEHICLE(S) means a Mitsubishi branded vehicle imported by MMAL and distributed in Australia.

THE PROGRAM means MMAL Capped Priced Servicing.

WARRANTY START DATE is the corresponding warranty start date recorded in the Mitsubishi vehicle database.

REGULAR SERVICE means the services listed in the Regular Service Table in the Mitsubishi Service and Warranty Customer Information Booklet, up to and including those listed at 48 months or 60,000km (whichever occurs first).

CAPPED PRICE SERVICE PRICE is the advertised capped price for the Scheduled Service Interval for the specific model and model year of the vehicle.

SCHEDULED SERVICE INTERVALS 12 months or 15,000km, whichever occurs first (excluding Ralliart and Lancer Evolution vehicles), or 6 months or 7,500km, whichever occurs first, for Ralliart and Lancer Evolution vehicles.

MITSUBISHI
DIAMOND
CAPPED PRICE SERVICING
ADVANTAGE

love that car



10
year[†]
Powertrain
Warranty.

5
year^{*}
New Car
Warranty.

5
year^{*}
Roadside
Assist.

↓
Capped
Price
Servicing[†]

MITSUBISHI
DIAMOND
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ADVANTAGE

TERMS AND CONDITIONS:

ELIGIBILITY – GENERAL

The Program is available to retail customers and nominated fleet and business customers. The Program is not eligible to rental and government purchasers. MMAL may add or remove vehicles from the Program, or vary terms of the Program, from time to time, without notice.

ELIGIBILITY – TIMING

The Program applies to all eligible new Mitsubishi vehicles with a warranty start date after 1 January 2010.

AUTHORISED DEALERS AND MITSUBISHI SPECIALIST SERVICE CENTRES

Eligible vehicles can only be serviced pursuant to the Program at authorised Mitsubishi Dealers. MMAL recommend servicing of specialised i-MiEV, Ralliart and Lancer Evolution vehicles by a Mitsubishi Specialist Service Centre.

WHAT IS COVERED UNDER THE PROGRAM

Eligible vehicles are entitled to receive up to and including the first four Regular Services (eight Regular Services for Ralliart and Lancer Evolution vehicles) for no more than the applicable capped price. The final eligible service will be either the 48 month or 60,000km service, whichever occurs first.

WHAT IS NOT COVERED UNDER THE PROGRAM

Additional service / maintenance items, which are not covered within the services performed under the Program, include (but are not limited to):

- Those items identified as requiring more frequent attention depending on operating conditions (as described in the Service and Warranty Customer Information Booklet).
- LPG additional maintenance items.
- Any servicing required as a result of the fitment of non-genuine parts or accessories.
- Normal wear and tear and consumable items requiring periodic maintenance (e.g. fuses, brake pads, wiper blades, batteries, tyres, wheel alignment, tyre rotation and balance etc.).
- Air conditioner pollen filter (included with i-MiEV).
- Fluids, additives and treatments not specified as a normal maintenance requirement.

- Accident damage to any body, chassis or driveline components.
- Adjustments not specified in the regular service tables.
- Additional maintenance and repairs recommended by a Mitsubishi Dealer to suit particular driving conditions.

If any additional service/maintenance work is required or recommended, the customer will be informed prior to that additional work being undertaken, that the additional service/maintenance work is not covered under the Program. The customer will also be informed of any additional cost for performing that additional service/maintenance work prior to it being undertaken.

EFFECTIVE START DATE FOR THE PROGRAM

From the original Warranty Start Date.

TERM OF COVERAGE OF THE PROGRAM

An eligible vehicle's participation in the Program will expire upon any of the following three conditions being satisfied:

- A. The performance or expiry of all Regular Services covered under the Program.
- B. The expiry of 54 months from the original Warranty Start Date (excluding Ralliart and Lancer Evolution vehicles) or 51 months from the original Warranty Start Date for Ralliart and Lancer Evolution vehicles.
- C. 67,500km being travelled (excluding Ralliart and Lancer Evolution vehicles) or 63,750km being travelled for Ralliart and Lancer Evolution vehicles.

SERVICE TIMING DURING THE PROGRAM

Scheduled Service Intervals are for a given period of time or distance whichever occurs first (12 months or 15,000km, except for Ralliart and Lancer Evolution vehicles, which are 6 months or 7,500km). Even if a vehicle does not complete the nominated distance between service intervals, services should still be performed according to the time period shown in the Regular Service Tables located in the Mitsubishi Service and Warranty Customer Information Booklet.

Where a vehicle is presented early for a Regular Service the Program intervals apply from the lower time or distance to ensure compliance with the above requirement. This will bring all future intervals forward by time and / or distance.

It is the customer's responsibility to ensure that the vehicle is presented for servicing at each Scheduled Service Interval.

If a customer does not take a service opportunity within the defined service time and kilometre limitations then the service will lapse and the customer will no longer be eligible to take advantage of the lapsed service opportunity.

When this is the case the customer will need to discuss with the Authorised Mitsubishi Dealer the servicing options available to them.

Where a more comprehensive service has been missed and additional service work is required such as brake fluid or coolant change or valve clearance adjustment to ensure vehicle function and durability, the customer will be provided with a quote for the additional service items required.

Failure to have the additional items of service performed may affect the customer's warranty coverage.

Note: The Capped Price Service cannot be claimed for both a specified kilometres service and the corresponding time interval service separately.

AMOUNT PAYABLE FOR A CAPPED PRICE SERVICE

Authorised Mitsubishi Dealers will not charge eligible customers more than the Capped Price Service Price for Regular Services pursuant to the Program.

Where additional items are performed not forming part of the current scheduled regular service additional charges may apply.

TRANSFER OF ENTITLEMENTS UNDER THE PROGRAM

Entitlements remain with the vehicle until they expire pursuant to the terms and conditions of the Program. Remaining benefits of the Program may be realised by the next owner if the vehicle is sold within the term of the Program. Entitlements cannot be transferred to any other vehicle.